## HP OfficeJet Personal Printer/Fax/Copier

Fax Log Report for US CPSC Lawrence Blend 972-231-5317 May-07-98 01:35 PM

Identification	Result	Pages 1	Type ·	Date	Time ··	Duration	<u>Diagnostic</u>
13015040399	OK	02 S	Sent	May-07	01:34P	00:01:16	002185130020
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#### DRAFT PRESS RELEASE

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Electronic Resources Limited, 8685 Miralani Drive, San Diego, California 92126 is voluntarily recalling about 5,000 units of a power strip with surge protection. The power strip has inappropriate size wire that is not secure and has poor grounding. As a result, it presents fire and electric shock hazards to consumers.

The power strip comes with 4 (model PW-102) or 6 (model PW-101) outlets. It is packaged in 2 green retail box with black lettering and a picture of the power strip. The power strip is not labeled but the retail box is labeled in part, "ER\*\*\*POWER STRIP MODEL\*\*\*6FT POWER CORD\*\*\*HECHO EN CHINA." The product was brought to CPSC's attention by the U.S. Customs Service after a lot of the product was recently entered into the United States. Neither the firm or CPSC is aware of any injuries associated with the item. This press release is being issued to prevent injuries.

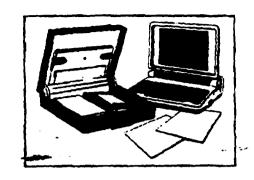
#### (DRAWING/PHOTO OF POWER STRIP)

The power strip was imported (DATES TO BE ENTERED) and distributed in this country until about March 9, 1998. The power strip was distributed to 56 consignees located in (NAME OF STATES TO BE ENTERED). Consumers should immediately stop using these items and return them to the place of purchase or Electronic Resources, Ltd. for a full refund. Consumers may call Electronic Resources, Ltd. toll-free at 1-800-795-0050 for more information or to ask questions.

The U.S. Consumer Product Safety Commission protects the public from the unreasonable risk of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800)638-2772 or CPSC's teletypewriter at (800)638-8270. To order a press release through fax-on-demand, call (301)504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information via Internet gopher services at cpsc.gov or report product hazards to info@cpsc.gov.



#### U.S. CONSUMER PRODUCT SAFETY COMMISSION 1708 Arvada Drive RICHARDSON, TEXAS 75081-2132 (DALLAS SATELLITE OFFICE)



Telephone: (972) 231-5023 Fax: (972) 231-5317

From:"	Lawrence S. Blend (Compliance Officer)
Subject:	5/7/98 Om letter of today Planse sote the 5 day response reques
	YOU HAVE ANY PROBLEMS WITH THIS TRANSMITTAL, PLEASE HE PERSON LISTED ABOVE.
NUMBER OF	PAGES TRANSMITTED: 2 + COVER
TO:	Osasa Berlin
TITLE:	
OFFICE:	Electronic Resources Its.
FAX NUMBER	1-10 5111 5000

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.



## HP OfficeJet Personal Printer/Fax/Copier

Fax Log Report for US CPSC Lawrence Blend 972-231-5317 May-07-98 08:48 AM

Identification	Result	Pages Type	Date Time	Duration Diagnostic
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## U. S. CONSUMER PRODUCT SAFETY COMMISSION WESTERN REGIONAL OFFICE

600 HARRISON STREET, ROOM 245, SAN FRANCISCO, CA 94107-1370 (415) 744- 2966 FAX (415) 744-2962

ALASKA
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WYOMING PACIFIC ISLANDS

VIA TELEFAX

May 7, 1998

Mr. Isaac Berlin

Electronic Resources, Ltd. 8685 Miralani Drive

San Diego, California 92126

RE: FW98-0006

Electronic Resources Limited 4 & 6 outlet power strips with surge protection, made in China models PW-101 & PW-102

Dear Mr. Berlin:

Thank you for the fax of May 6, 1998 submitted in reply to our letter of April 14, 1998.

For the Notice to your direct consignees, please change the last sentence of the second paragraph to read, "We shall also issue a full credit for those units that are returned to you from consumers." For the point of purchase poster please add the following after the sentence that ends with the word, "refund": "This product presents potential electric shock and fire hazards." Also, "Post until August 30, 1998" should be changed to, "Post until September 30, 1998". Please make these changes as soon as possible and begin your mailing to your direct consignees in this country with a copy to this office.

Your customer list did not fax very well due to the small print. Please fax it to me in larger print or re-send it to me via mail or fast delivery service. As we have previously requested, we also need the address (at least the city and state) of each direct consignee in this country.

We shall now be working on a joint draft press release. Once a document is prepared it will be supplied to you; for review and comment. For publicity purposes, we are in need of as many as a dozen units for our Office of Information and Public Affairs. Please try to secure these units from your direct consignees and or the lot under Custom's control. They should be sent to: U.S. Consumer Product Safety Commission, OIPA-Jane Francis, 4330 East West Highway, Bethesda, Md. 20814-4408.

NCISCO, CA 94

Electronic Resources, Ltd. Page 2

Please supply us with the requested information and revised documents within 5 days of your receipt of this letter. Your continued interest and cooperation in this matter is appreciated.

Sincerely,

Lawrence S. Blend

Compliance Officer

U. S. Consumer Product Safety Commission

1708 Arvada Drive

Richardson, Texas 75081-2132 972-231-5023 (voice) 972-231-5317 (fax)

Internet address: lblend@cpsc.gov

### FOR OFFICIAL USE ONLY

bcc: LS Blend

Establishment file

Marc Schoem
Larry Cornell
Keven Barton
Norvan Allen

Roger Burrows; Jane fraveis

bcc footnote: a R/D press release will be prepared and submitted ASAP.

LHKK I BLENU

May 14:42 No .010 P.01



## **©ELECTRONIC RESOURCES, LTD.®**

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8685 Miralani Drive, San Diego CA 92126 HIVE Crust. COD Tel.:(619)578-3200 Fax:(619)546-5999

Miami Office: 1800 N.W. 95th Ave., Miami FL 93172 Tel.:(305)592-8200 Fax:(305)592-5017

## facsimile transmittal

To: C	PSC	Fex: 4	15-744-	2962
From:	SMC BE	RLIN DAME	5-6-98	in the state of th
Re:		Pages:	7	•
cc:	ATN. LA	wrence 5	BLEN	<u>y</u> .
☐ Urgant	☐ For Review	Please Comment	☐ Please Reply	X Please Recycle
				,

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Original mailed to Recipient



Hem Selec by Customer
All Selec to Date
ELECTRONIC RESOURCES OF SAN DIEGO

April 2, 1996 - 8:55 AM Page - 1 1900

Bern: No.: PW191 Returns are not included in Butes Quantities.

	Customer No.	Name	involced Quantity	Amount	Discount Amount	Profit	Proft's	
	PW101 *********	8 Outlet Power Cordor	Linds of Manag	ure: each	-			
	1013	ALL ELECTRONICS CORPORAT	334.00	761.34	0.00	193.64	25.1	
	1130	AUDIOWOOD PRODUCTS	882.00	1,546.80	0.00	138.00	13.2	
	1262	JAVER LOPEZ LOPEZ	20.00	46.00	0.00	15.00	31.3	Exfort
4	1284	A-1 ELECTRONICS	12,00	28.60	90.9	9.00	31.3	
	1966	ACCESSORIES CLUS	7.00	16.80	- 0.00	5.25	31.3	
	1762	ANNEX INDUSTRIAL	12.00	28.80	0.00	9.00	31.3	
	3013	8 4 # ELECTRONICS	17.00	26.80	0.00	9.00	31.3	
	2108	US ULTRIATE CONSIGNMENT	18.00	49.20	0.00	13.50	31.2	
	3029	CAFLOS ARCE H.	1.00	2.40	9,00	0.76	31.3	
	3077	COMPUTER CORNER/RADIO S	12,00	25.80	9.09	9.00	31.3	
	2063	Cul Ruly	20.00	<b>20.06</b>	0.00	26.36	46.0	
	3130	TRANSPILINE TELECOM	1.00	12.60	0.00	4.25	34.0	
	2196	CONTEC-JAME F. CRITIZ	20.00	49.20	0.00	18.20	32.9	EXPOST
	2226	CIT	5.60	12.00	9.00	3.76	21.2	<i>t</i> *
	3874	SOUND SOLUTIONS	20.00	<b>50.00</b>	0.00	17.00	34.0	
	4186	DOMAN'S THUMAN S.A. DE C.V	440.00	919.00	0.00	259.01	28.2	<b>EXPORT</b>
	6004	Electronica Tituana	20.00	71.00	0.00	38.00	63.6	EXTORT
	9009	CMAR SANCHEZ	2.00	8.00	0.00	1.70	34.0	_
	6014	ELECTRONICA DENTRAL	\$.00	12.00	0.00	3.76	31.3	EXPORT
	9021	ELECTRONICA REMERRO S.A.D.	6,066.03	16,679.81	0.90	1,671.42	10.0	EXPORT
	5006	er of Newl Ltd	<b>9</b> 41.90	1,789.44	00.0	236,79	13.2	export
	51 1 <b>8</b>	ELECTRONIC DISTRIBUTING	2.00	4.80	0.00	1.50	31,3	
	6123	enerdyne tech inc.	4.00	10.40	9,00	3.80	28.5	
	6141	ELECTRONICA BAJA 60 ENDEN	64.00	163.80	8.00	48.00	\$1.3	e x folt
	6271	ELITE MUSIC DIST.	27.00	78.36	0.00	31.31	41.7	
	0002	Factory Stores	8.00	28.40	9.60	15.20	<b>53.5</b>	
	8072	P & D ENTERPRISES	0.00	14.40	0.00	4.50	31.3	
	6091	Familizetronec Supply, Inc	<b>84.00</b>	201.40	6.00	83.00	31.3	
	7006	MORE ELECTRONICE & AUTO	12.00	27.67	0.90	7.77	28.2	
	7016	gunter wholseale Co	6.00	12.00	0.20	2.76	21.3	
	8012	HERNANDEZ TV	2.00	9.40	9.00	6.10	64.9	
	9676	THE HARBIS CO., INC.	100,00	240.00	0.00	76.00	31.3	
	£128	HOWARD'S TV & APPLIANCE	92.9	14,40	20.0	4.80	31.3	
	<b>830</b> 1	JV ELECTRONICS/JESUS VELA	15.00	33.36	9.50	1.20	27.1	
	1003	INDUSTRIAL LIQUIDATORS	772.00	1,732.80	0,00	450.00	26.5	
	<b>8025</b>	smage hospitality come.	20.66	46.00	6.00	15.00	31.2	
	10006	JAMECO BLECTRONICA B.A.	3.00	8.37	00.0	1.02	17.1	export
	10073	TV JACKS	10.49	144.00	0.00	48.00	31.3	
	19044	FIRE EFECTAGNICS.	48.00	116.25	0.00	36.00	31.2	
	12100	LIBRATY ELECTRONICS	6.00	12.00	0.00	2.75	31.3	
	12110	LEE'S WATCHOUSE DISCOUNT	44.00	105.36	0.00	26.18	24.8	
	13028	ELECTRO IMPORTADORA ADR	604.00	\$57.4D	6.03	126.00		EXPORT
	13135	CORPORACION MEXISABA	616.00	1,876.60	0.00	\$30.46	26.3	EXART
	13140	WANUEL CRUCES	5.00	0.95	6.00	1.70	17.1	
	12202	roger bolio camara	6.02	13.00	0.00	4.00	29.2	

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ELECT. RESOURCES LTD

EL 195465999

TO LHRRY BLEND P.07

May '9. 14:44 No.010 P.07

Hem Sales by Gusterner All Sales in Data ELECTRONIC RESOURCES OF SAN DIEGO

lyrii 2, 1886 - 8:06 AM Pays - 2 RCO

Gustamer No.	Nome	involced Quantity	Arnount	Classure Adminst	Prom	Profit %	
13236	MORRISON ENG	22.00	<b>53.00</b>	6.06	19.79	31.5	
16000	SOUNDTEX MUSIC	\$4.00	138.00	200	45.30	34.0	
17943	JOYCE PEREZ	116.00	247.60	0.00	97.76		
17114	PARAMO MUNICAL		28.80	0.00		34.0	•
18006	RADIO SHOP	1.60	440		0.00	31.2	
19147	ROSALES T.V.	2.00	440	0.00	1.00	<b>81.4</b>	
10254	RYA INTERNATIONAL INC	\$0.00		0.00	1.90	21.2	
20047	TRE GOUNTY CONSULTANTS	10.00	208.00	0.00	225.50	72.2	
40147	SON THANHO		24.00	0.08	7.50	31.3	,
20100	SOUND ELECTRONICS	6.00	14.40	- 0.00	4.60	31.3	<u></u>
20234	AUGIO VEDEO COMPUTEIR SOLI	5.00	12.00	9-09	3.76	31.3	i d
20200	SUPER ELECTRONICS II	17.00	40.80	0.00	12.76	31.3	•
20708	CAR STEREO	14.00	17.40	0.00	18.00	31.3	
21026		2.00	4.80	00.0	1.50	31.3	
21200	TRINITY TELECOM, INC.	6-00	14.40	0.00	4.50	31.3	
21480	12 VOLT POWER EYETEMS	1.00	2.00	0.00	Q. <b>86</b>	34.0	
22060	SEAVERS BANG SOX	2.00	4.00	0.00	1.60	31.3	
	KOHEK	10.00	20.40	0.00	12.00	31.3	
24035	Versium TV Video Center	18.00	24.03	0.00	7.50	31.3	,:
24440	ACCURA MUSIC	12.00	28.00	9.00	18.20	47.5	
20006	ZION ELECTRONICS	44.00	105.36	0.06	28.16	24.8	
30050	Cultionia Pacific Corun.*	10.00	24.00	9.00	7.90	27.2	
Total for them N	o.: PW191	14,000.00	\$6,761.16	0.00	4.787.57	184	
	Repent Total	• • • • • •	24,701.16	0.00	4721.21	164	•



Emplica Decision (1990)

Hern Gales by Custerner
All Selects Onto
ELECTRONG RESOURCES OF SAN DIEGO

April 2, 1988 8-55 AM Page 1 ROD

Num: No.: PVr101
Potums are not included in Sales Quentities.

Custama No.	r Kome	invoiced Quantity	Amount	Obscovert Amount	Profit	Profit %	
PWH ##	6 Quilet Fourer Condut	Unit of Moon	ure: each	-	-		
1013	ALL ELECTRONICS CONFORAT	20.000	761.34	0.00	193.64	25.4	
1130	ALIDIOWOOD PRODUCTS	263.00	1,046.80	0.00	126.00	13.2	
1202	JAVER LOPEZ LOPEZ	20.00	46.00	9.00	15.00	31.3	Exfort
1264	A-1 SLECTRONICS	12.00	28.60	00.0	9.00	31.2	
1206	ACCESSORIES CLUS	7.00	16.80	<b>)</b> - 0.00	5.25	31.3	
1763	ANDREX SHOUTTRIAL	12.00	28.60		9.00	21.2	
2013	# 4 B ELECTRONICS	12.00	29.60	وم. چَ	9.00	31.3	
2100	US ULTINATE CONSIGNAENT	18.00	45.20	0.00	13.50	21.3	
2020	CAPLOS ARCE H.	1.03	2.40	0.00	0.76	- 21.2	
3077	COMPUTER CORNERADIO S	12.00	28.80	0.00	9.00	21.3	
3012 -	Out Rate	20.00	<b>80.05</b>	0.00	26.95	45.8	
3139	TIMBERLINE TELECOM	8.00	12.50	0.00	4.25	34.0	
2196	CONTEC-JAME F. ORTIZ	20.00	49.20	0.00	18.20	12.9	EXPORT
9236	CIT	6.00	12.00	9.00	3.76	31.2	
2574	SOUND SOLUTIONS	20,00	50.00	0.00	17.00	34.0	ł
4186	DORMANS THUMNA, S.A. DE C.V	400.00	919.00	0.00	250.01	26.2	EXPORT
6004	Electronics Tijuane	29.00	71.00	00.0	38.00	51.6	EXPORT
6006	OMAR SANCHEZ	2.00	\$.00	0.00	1.70	34.0	_
6014	electronica central	5.00	12.00	9.92	3.76	313	EXPORT
<b>#021</b>	BLECTRONICA RÉMBERO SA D	9,500.00	18,679.81	0.00	1,871.42	10.0	EXPORT
6044	EFF OF MEANS, LTD	<b>941.00</b>	1,789.44	0.00	234.79	13.2	EXPORT
<b>61 18</b>	ELECTRONIC CHETRICATING	2.00	4.80	0.00	1.60	31.2	
6122	ENERGYME TECH INC.	4.00	19.46	0.00	3.60	30.5	
.6141	ELECTRONICA BAJA 60 ENGEN	44.00	183.80	0.00	46.00	21.2	a kfoot
5271	ELITE MUSIC DIST.	27.00	76.36	9.00	31.41	41.7	
6063	Factory Stores	9.00	28.60	0.00	16.20	F.J.	
8072	F 4 D BRITEINFRIGES	<b>6.00</b>	14.40	9.00	4.50	31.3	
6001	FRA BLESTRONG SUFFLY, NO	84.00	201.60	9.00	62.00	31.2	
7000	MORE BLECTRONICE & AUTO	12.00	27.57	0.00	7.77	28.2	
7016	GUNTER WHOLESALE CO	6.00	12.00	9.00	1.75	212	
8012	HERNANDEZ TV	2.00	8.40	9.00	6.10	44	
9976	THE HARRIS DO., INC.	100.00	340.00	0.00	79.00	31.3	
8129	HOWARDS TV & APPLIANCE	8.00	14.40	0.00	4.90	11.3	
8301 Annu	JV SUBCTRONICSUESUS VELA	15.00	37.26	0.00	1.20	27.1	
9053	MOUSTRIAL LIQUIDATORS	772.00	1,732.80	0,00	468.00	26.5	
9024	BUAGE HOSPITALITY CONS.	20.08	48.95	0.00	15.00	31.3	
10066	JANCO BLECTRONICA S.A.	3.00	5.57	0.00	1.02	17.1	EXPORT
10073	TVJACKS	<b>6</b> 2,20	144.00	0.00	45.00	31.3	
12044	LEU ELECTRONICS	48.00	115.20	0.00	36.00	31.3	
12196 12116	LIBERTY BLECTRONICS	5.00	12.00	9.00	2.76	31.3	
13028	LEE'S WATEHOUSE DISCOUNT	44.00	105.36	0.00	28.16	24.8	- 0
12126	ELECTRO MPORTADORA ADR	<b>501.60</b> y		0.00	126.00		EXPORT
12149	CORPORACION MEXILURA MANUEL CRUCES	<b>616.00</b>	1,876.80	0.00	530.40	28.3	EXART
13301	ROGER BOUD CANARA	6.00 0.00	1.05	0.00	1.70	17.1	
		6.00	13.86	0.00	4.00	29.2	



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May ( 38

ELECT. RESOURCES LTD L 195465999

114:44 No.010 P.07

Hem Sales by Customer
All Sales to Date
ELECTRONIC RESOURCES OF SAN DECO

April 2, 1896 - 8:86 AM Page - 2 Boo

	Customer No.	Nome	involved Quantity	Amount	Discount Amount	Prorx	Profit %
1	13334	MORRISON ENG	22.00	68.00	5.00	15,70	31.5
•	18060	BOUNDTEKNUSIG	84.00	135.00	0.00	46,00	24.0
•	17043	JOYCE PEREZ	115.00	287.60	0.00	\$7.76	34.0
•	17114	PARABO MUSICAL	12.00	28.80	0.00	9.00	81.4
1	18506	TADIO EHOP	2.00	· 440	0.00	1,50	31.3
1	19147	ROBALIZE T;V.	2.00	440	9.00	1.30	31.2
•	19214	RTA INTERNATIONAL INC	60.00	200.00	9.00	225.50	73.2
1	20047	TRI COUNTY CONSULTANTS	10.00	24.00	0.00	7.30	31.5
4 2	20147	SON THANHO	0.80	14.40	0.00	4.50	31.3
2		SOUND ELECTRONICS	8.00	12.00		9.76	31.3
1	10034	AUDIO VIDEO COMPUTER SOLI	17.00	40.80	0.00	12.76	21.3
:	10286	SUPER ELECTRONICS II	24.00	\$7.80	0.00	18.00	31.3
1	20706	CAR STEREO	2.00	4.80	9.00	1.60	31.3
4	11035	TRINITY TELCOM, NG.	0.00	1440	9,00	4.50	31.3
2	21100	12 VOLT POWER EYETEME	1.00	2.60	0.00	0.86	34.0
1	11680	BEAVERS SAND SOX	2.00	4.80	9.00	1.60	31.2
. 1	20 <b>0</b> 0	KONECK	16.00	38.40	9.00	12.00	31.3
1	14035	Venture TV Video Center	18.00	24.00	9.00	7.50	31.3
2	H49	AGOURA MAIRIC	12.00	25.00	0.00	16.20	47.8
2	10006	ZION ELECTRONICS	48.00	105.24	0.00	26.16	24.9
1	10036	California Pacific Comm.*	10.00	34.00	0.00	7.80	#3 #3
Tot	<b>Al for Ro</b> m I	No.: PWSQI, , , , , , , , , , , ,	14,078.00	86,761.16	0.00	ST A	77.4
		Report Total.		35,701.66	0.06	4.727.57	164



## **PELECTRONIC RESOURCES, LTD.**

8685 Miralani Drive, San Diego CA 92126 IVWW.crus.l.com Tel.:(619)578-3200 Fax:(619)546-5999

Miami Office: 1800 N.W. 95th Ave., Miami FL 93172 Tel.: (305)592-8200 Fax: (305)592-5017

## facsimile transmittal

To: C	PSC	·	Pac: 4	15-74	4-2	962
From:	SAAC	BERLIN	Oese:	5-6-	9 <u>8_</u>	
Re:			Pagest	7	# G	
cc:	ATN.	1 AWREN	ce 5	. BLE	NS.	
Urgent	□ For F	tavlevr 🚨 Place	e Constant	☐ Piesse Ro	рку Х	Please Recycle

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Original mailed to Recipient...



PHONE: 619.578.3200 FAX: 619.546.5999

Web Site CHISA, COM-

# ATTENTION SAFETY PRODUCT RECALL

The US Consumer Product Safety Commission has notified us that there exists a substantial product hazard in regards to our product PW101 and PW101, 4 and 6 outlet power strips. The product posses electric shock and firs hazard to consumers. In response to this notification we are hereby issuing a recall on this product, if you have any of these in stock, please return them to us for full gradit plus shipping.

Please notify any of your customers that have purchased same to return the product to us, or to you! For full refund of purchase price. We shall also issue a full credit for those who return to you from consumers.

We are enclosing a poster indicating the recall for you to post in your establishment for at least 120 days.

We thank you for your cooperation

Sincerely Yours.

Electronic Resources Ltd.



PHONE: 619.578.3200 FAX: 619.546.5999

Meh Sir Crusa, com

## WARNING!

## SAFETY RECALL NOTICE

Product: PW101/PW102 3 Decription: Power strips 4 and 6 outlet



PW-101 6 OUTLET POWER STRIP With Surge Protection Circuit Breaker, 6 FT. 14 GA Power Cond

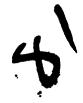


PW-102
4 OUTLET POWER STRIP
With Surge Protection Circuit Breaker,
8 FT. 14 GA Power Cord

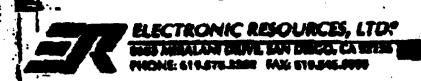
If you have purchased the above power strips please discontinue use and return to place of purchase or return to ELECTRONIC RESOURCES LIMITED for full refund. Questions: 1-800-795-0050

Mail to: Electronic Resources Ltd.
Attn. Receiving Department
8685 Mirelani Drive, San Diego, CA 92126

Post until August 30, 1998



בחרהו מבבוש



We shall also issue a full credit for

those who return to you from consumus

T2:38 NG 002 6 02

TOTAL P. 63



ELECTRONIC RESOURCES, LTD.

MAIS MEALAN DRIVE SAN DRIVE, CA 19136 PHONE 619,578,2700 FAS: 619,546,5000

## WARNING!

## PAFETY RECALL NOTICE

Product: PW101/PW109

Decription: <del>Power</del> sirips 4 and 8 outlet





PRI-101 6 CUTLET POWER STREP With Gurge Protestion Circuit Breater, 5 FT. 14 64 Payer Sand PHP-106 4 OUTLET POWER STRIP With Burgo Protection Glowit Brooker, 4 FT, 14 SA Power Cord

If you have purchased the above power stripe please discontinue use and return to place of purchase or return to ELECTRONIC RESOUNCES LIMITED for full refund. Quaddona: 1-50-755-0050

Mail to: Slectronic Recourses Ligh Attr. Receiving Department 9686 Miralani Drive, San Diego, CA 92126

50.4 200. ON SEISI POSTO) NOT! --

) 66659466181J3T

RESOURCES LTD



## WARNING!

## SAFETY RECALL NOTICE

Product: PW101/PW102

Decription: Power stripe 4 and 5 outlet





PMI-101 6 GUTLET POWER STREP With Surge Protesten Circuit Streeter, 5 FT. 14 SA Power Gord PMT-102 4 OUTLET POWER STREE With Surge Protection Obsault Breaker, 6 FZ 14 GA Power Cord

If you have purchased the above power strips pieces discentinue use and return to place of purchase or return to ELECTRONIC RESOURCES LIMITED for full return. Quaddons: 1-500/85-0060

Attn. Receiving Department 8665 Miralani Drive, San Diego, CA 92126

20'4 200' ON 02:51 POST | JULI ---

1998

יבוי שבפחתשכבס רום



### **U. S. CONSUMER PRODUCT SAFETY COMMISSION WESTERN REGIONAL OFFICE**

600 HARRISON STREET, ROOM 245, SAN FRANCISCO. CA 94107-1370 (415) 744- 2966 FAX (415) 744-2962

ALASKA ARIZONA ARKANSAS CALIFORNIA COLORADO HAWAN MAHO LOUISIANA MONTANA NEW MEXICO NEVADA OKLAHOMA OREGON **QEXAS** HATLH

WASHINGTON

WYOMING PACIFIC ISLANDS

April 14, 1998

Mr. Isaac Berlin Electronic Resources, Ltd'. 8685 Miralani Drive San Diego, California 92126

> RE: FW98-0006

Electronic Resources Limited 4 & 6 outlet power strips with surge protection, made in China models PW-101 & PW-102

Dear Mr. Berlin:

Thank you for the fax letter of April 2, 1998 and enclosures concerning the above matter.

We have completed our review of your draft notice to your direct consignees and your draft point-of-purchase poster. Our hand written comments for each document are shown on the enclosed. Please re-write the draft documents incorporating our comments and re-submit them for our final review.

We are still waiting for the information requested in our March 9, 1998 letter: "Your response should also include the number and dates by model number imported, the dates of distribution in this country, the names and address of each United States' consignee, the number exported by model number, the amount by model number each United States' consignee received and your current inventory of each model number."

Your immediate attention and further reply is requested.

Sincerely,

Lawrence S. Blend Compliance Officer

Consumer Product Safety Commission

1708 Arvada Drive

Richardson, Texas 75081-2132 972-231-5023 (voice)

972-231-5317 (fax)

Internet address: lblend@cpsc.gov

ENCLOSURES



### FOR OFFICIAL USE ONLY

bcc: LS Blend
Establishment file
Marc Schoem
Larry Cornell
Keven Barton
Norvan Allen
Roger Burrows

bcc footnote: Per conference call with Marc Schoem on 4/13/98.





Web Site Prusa com

#### U.S. CONSUMER PRODUCT SAFETY COMMISSION ATN LAWRENCE S. BLEND

#### DBAR STR:

...This letter is to inform you of the corrective action to be taken by us in regards to the problem with the power strips.

1) Enclosed is copy of letter to be sent to all clients that have purchased these products.

 Copy of poster to be piaced in prominent position in establishments of clients that have sold these products

3) We are negotiating with Customs to either release one piece for us to look at or to allow us a chance to physically look as units at their location, so that we may ascertain if it's the same quality as the previous lot.

4) We are compiling a list of all our customers that have purchased these items from us and we will contact them by phone to expedite the return of same to us.

Please let us know if there is any further questions or suggestions you can give us.

BEST REGARDS

ISAAC BERLIN ELECTRONIC RESOURCES LTD



Web Site Crusa.com

## ATTENTION PRODUCT RECALL

The US Consumer Product Safety Commission has notified us that there exists a substantial product hezard in regards to our product PW101 and PW101, 4 and 6 outlet power atrips, in response to this notification we are hereby issuing a recall on this product. If you have any of these in stock, please return them to us for full credit plus shipping.

Please notify any of your customers that have purchased same to return the product to us, or to your for full refund of purchase price. We dellared a full metal for the We are enclosing a poster indicating the recall for you to post in your establishment. for at 120 days:

We thank you for your cooperation

Sincerely Yours,

Electronic Resources Ltd.

APT 02'98 15:38 No.005 P.03

LEF: 0132402333

T. RESOURCES LTD

TOTAL P.03



**ELECTRONIC RESOURCES, LTD.º** 

8685 MIRALANI DRIVE, SAN DIEGO, CA 92126 PHONE 619.578.3200 FAX: 619.546.5999

Web Sile erusa com

## WARNING!

## RECALL NOTICE

Product: PW101/PW102

Decription: Power strips 4 and 6 outlet





PW-101
6 OUTLET POWER STRIP
With Surge Protection Circuit Breaker,
6 FT. 14 GA Power Cord

PW-102
4 OUTLET POWER STRIP
With Surge Protection Circuit Breaker,
6 FT. 14 GA Power Cord

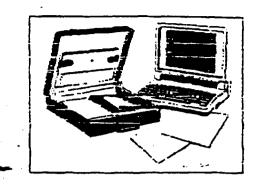
discontinue use and return to place of purchase or return to ELECTRONIC RESOURCES LIMITED for full refund. Questions: 1-800-795-0050

Mail to: Electronic Resources Ltd.
Attn. Receiving Department
8685 Miralani Drive,
San Diego, CA 92126

20.9 200.0N 82:21 6252 DAGII --

) 6988 19: TEF : ET 32462333

#### U.S. CONSUMER PRODUCT SAFETY COMMISSION 2000 N. PLANO ROAD, SUITE 103-125 RICHARDSON, TEXAS 75082 (DALLAS SATELLITE OFFICE)



Telephone: (972) 231-5023 Fax: (972) 231-5317

4	From: Lawrence S. Blend (Compliance Officer)
	Date: 4/2/98
	Supject: FW98-0006; Fum's prosed CAP
	Comments: Please vinew. My suggested changes are tank
wu	then. as soon as I get stipping data I will prepare
20	dust Press Reliose.
	NOTE: IF YOU HAVE ANY PROBLEMS WITH THIS TRANSMITTAL, PLEASE CONTACT THE PERSON LISTED ABOVE.
	NUMBER OF PAGES TRANSMITTED: $\frac{3}{\sqrt{1 + 1}} + \text{cover}$
	TO: Carlos Perez Marc Schoem
	TITLE:
	OFFICE: Office of Complance
	FAX NUMBER:
	******

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

## HP OfficeJet Personal Printer/Fax/Copier

Fax Log Report for US CPSC Lawrence Blend 972-231-5317 Apr-02-98 06:42 PM

Identification	Result	<u>Pages</u>	Турс	<u>Date</u>	Time	Duration	Diagnostic
Compliance	OK	04	Sent	Apr-02	06:40P	00:01:59	0025c6030022

W/



#### U. S. CONSUMER PRODUCT SAFETY COMMISSION **WESTERN REGIONAL OFFICE**

600 HARRISON STREET, ROOM 245, SAN FRANCISCO, CA 94107-1370 (415) 744-2966 FAX (415) 744-2962

ALASKA ARIZONA ARKANSAS CALIFORMA COLORADO

March 9, 1998

LAWAH DAHO LOUISIANA MONTANA NEW MEXICO NEVADA

OKLAHOMA

WASHINGTON

CREGOR

TEXAS UTAH

Mr. Bernado Shteremberg, President Electronic Resources Limited 8685 Miralani Drive San Diego, California 92126

Re: FW 98-0006

Electronic Resources Limited

4 & 6 outlet power strips with surge protection,

made in China models PW-102 & PW-10F

WYOMING PACIFIC ISLANDS Dear Mr. Shteremberg:

> The staff of the U.S. Consumer Product Safety Commission completed its examination of the above power strips with surge protection sampled as 98-860-5670/1. These samples as you know from a telephone conversation with Compliance Officer Lawrence S. Blend on October 21, 1997 were obtain from lots imported by your firm but intended for export to Mexico. During that same conversation plus later in your letter dated January 16, 1998 you reported that the items from the same foreign supplier have previously been imported by your firm and distributed in this country.

> After careful consideration, the staff has made a preliminary determination that the above power strips with surge protection distributed in this country present a substantial product hazard as defined by section 15 of the Consumer Product Safety Act (CPSA), 15 U.S.C. 2064. Specifically, the items have inappropriate wire gauge and the wiring is not mechanically secure. Grounding is poor. The poor grounding creates a potential electrocution hazard. The undersized wiring creates a fire hazard when used with high wattage appliances.

> The Commission staff welcomes and will give full consideration to any comments or additional information from you concerning our preliminary determination. The staff will meet with you as necessary to discuss your comments or corrective action.

The Commission staff requests that you take voluntary action to notify consumers and to recall or correct the hazardous units which are in the chain of distribution from your firm and in the possession of consumers in this country. If you agree to take voluntary corrective action, please submit a written corrective action plan describing the actions which you plan to take.



Section 1115.20(a) of the enclosed regulations on Substantial Product Hazard Reports, outlines the elements of an appropriate corrective action plan. Also enclosed are examples of recall actions taken by firms that you may find useful. The staff will review your plan promptly and discuss with you any suggestions it has or additional measures it believes Electronic Resources Limited should take.

Additionally, rather than the Commission unilaterally issuing a press release, the staff believes to would be appropriate for your firm and the Commission to issue a joint press release announcing the recall. The staff will work with you to develop and issue a mutually acceptable release.

A voluntary corrective action plan must include an agreement that the Commission may publicize the terms of the plan and inform the public of the nature and the extent of the alleged substantial product hazard. Please read carefully the enclosed document on "Information Disclosure" dated May 12, 1983. This document discusses the statutes and regulations which govern the Commission's disclosure of information and explains Commission staff's policy on the disclosure of information concerning product recalls and similar actions.

When the corrective action program begins, the Western Regional Office will monitor the progress of the corrective action. The staff requests that you provide monthly progress reports to the Western Regional Office, using the enclosed form.

Once agreement is reached on a corrective action plan and the plan is implemented, if appropriate, the staff will also investigate and assess whether it believes you have complied with the reporting requirements of Section 15(b) of the CPSA, 15 U.S.C. 2064(b). That section requires every manufacturer, distributor, and retailer of a consumer product who obtains information which reasonably supports the conclusion that the product contains a defect which could create a substantial product hazard, or creates an unreasonable risk of serious injury or death to immediately inform the Commission of the defect unless the firm has actual knowledge that the Commission has been adequately informed of the defect or the risk. See 16 C.F.R. Part 1115.

The CPSA prohibits the violation of the reporting requirement. Firms may be liable for a civil penalty of \$6,000 for each product involved up to a maximum of \$1.5 million for any related series of violations. Sections 15(b), 19(a)(4), 20 and 21 of the CPSA, as amended, 15 U.S.C. 2064(b), 2068(a)(4), 2069 and 2070, describe a manufacturer/importer's obligations to furnish information to the Commission and the penalties for failing to furnish such information.



If you receive any information concerning incidents, injuries, or information affecting the scope, prevalence or seriousness of the defect or hazard, you are required to report that information to this office immediately. Additionally, if you receive information which might indicate that your corrective actions are not satisfactory in eliminating the defect or hazard or that the effectiveness of the corrective action program is less than what has been reported, you must report that information to the Western Regional Office.

We request a response within 10 working days from receipt of this letter. Your response should also include the number and dates by model number imported, the dates of distribution in this country, the name and address of each United States' consignee, the number exported by model number, the amount by model number each United States' consignee received and your current inventory of each model number. Your reply should be addressed to:

Lawrence S. Blend, Compliance Officer U. S. CONSUMER PRODUCT SAFETY COMMISSION 1708 Arvada Drive Richardson, Texas 75081-2132

The Commission staff will make every effort to work closely and cooperatively with you to assure a successful corrective action plan which will protect the public while at the same time create a minimum of burden and inconvenience for your firm. If you have any questions or desire assistance in responding to this letter, you may contact Compliance Officer Lawrence Blend at 972-231-5023 (phone) and/or 972-231-5317 (fax).

Sincerely,

Larry G. Cornel Acting Director Western Region

Enclosures
Status Report Form
Information Disclosure Sheet
Examples of Notification Measures
CPSA and its Regulations



### FOR OFFICAL USE ONLY

bcc: Establishment file
Pam Major
Larry Cornell
Keven Barton
Larry Blend
Norvan Allen
Mike Krause
Roger Burrows
Carlos Perez

bcc footnote: R/D reviewed, changed and/or approved by Pam Major on 3/9/98.



## DRAFT

Mr. Bernado Shteremberg, President Electronic Resources Limited, 8685 Miralani Drive San Diego, California 92126

Re: FW 98- 0006

Electronic Resources Limited -

4 & 6 outlet power strips with surge protection, made

in China models PW-102 & PW-101

Dear Mr. Shteremberg:

The staff of the U.S. Consumer Product Safety Commission accompleted its examination of the above power strips with surge protection sampled as 98-860-5670/1. These samples, as you know from a telephone conversation with Compliance Officer Lawrence S. Blend on October 21, 1997, were obtain from lots imported by your firm but intended for export to Mexico. During that same conversation you reported that the items have previously been imported by your firm and distributed in this country.

After careful consideration, the staff has made a preliminary determination that the above power strips with surge protection present a substantial product hazard as defined by section 15 of the Consumer Product Safety Act (CPSA), 15 U.S.C. 2064. Specifically, the items fail to conform to paragraphs 19:13, 18:7 and 20:1 of Voluntary standard VEF363. The items have inappropriate wire gauge and the wiring is not mechanically secure. Grounding is poor. The poor grounding creates a potential electrocution hazard. The undersized wiring creates a fire hazard when used with high wattage appliances. See the attached Engineering report. We are aware of no injury or incidents involving these items.

The Commission staff welcomes and will give full consideration to any comments or additional information from you concerning our preliminary determination. The staff will meet with you as necessary to discuss your comments or corrective action.

The Commission staff requests that you take voluntary action to notify consumers and to recall or correct the hazardous units which are in the chain of distribution from your firm and in the possession of consumers in this country. If you agree to take voluntary corrective action, please submit a written corrective action plan describing the actions which you plan to take.



Section 1115.20(a) of the enclosed regulations on Substantial Product Hazard Reports, outlines the elements of an appropriate corrective action plan. The staff has also enclosed examples of recall actions taken by firms that you may find useful. The staff will review your plan promptly and discuss with you any suggestions it has or additional measures it believes Four Seasons General Merchandise should take.

Additionally, rather than the Commission unilaterally issuing a press release, the staff believes it would be appropriate for your firm and the Commission to issue a joint press release announcing the recall. The staff will work with you to develop and issue a mutually acceptable release.

A voluntary corrective action plan must include an agreement that the Commission may publicize the terms of the plan and inform the public of the nature and the extent of the alleged substantial product hazard. Please read carefully the enclosed document on "Information Disclosure" dated May 12, 1983. This document discusses the statutes and regulations which govern the Commission's disclosure of information and explains Commission staff's policy on the disclosure of information concerning product recalls and similar actions.

When the corrective action program begins, the Western Regional Office will monitor the progress of the corrective action. The staff requests that you provide monthly progress reports to the Western Regional Office, using the enclosed form.

Once agreement is reached on a corrective action plan and the plan is implemented, if appropriate, the staff will also investigate and assess whether it believes you have complied with the reporting requirements of Section 15(b) of the CPSA, 15 U.S.C. 2064(b). That section requires every manufacturer, distributor, and retailer of a consumer product who obtains information which reasonably supports the conclusion that the product contains a defect which could create a substantial product hazard, or creates an unreasonable risk of serious injury or death to immediately inform the Commission of the defect unless the firm has actual knowledge that the Commission has been adequately informed of the defect or the risk. See 16 C.F.R. Part 1115.

The CPSA prohibits the violation of the reporting requirement. Firms may be liable for a civil penalty of \$6,000 for each product involved up to a maximum of \$1.5 million for any related series of violations. Sections 15(b), 19(a)(4), 20 and 21 of the CPSA, as amended, 15 U.S.C. 2064(b), 2068(a)(4), 2069 and 2070, describe a manufacturer/importer's obligations to furnish information to the Commission and the penalties for failing to furnish such information.



information to the Western Regional Office.

#F.TUDT1220 11.11

If you receive any information concerning incidents, injuries, or information affecting the scope, prevalence or seriousness of the defect or hazard, you are required to report that information to this office immediately. Additionally, if you receive information which might indicate that your corrective actions are not satisfactory in eliminating the defect or hazard or that the effectiveness of the corrective action program is less than what has been reported, you must report that

We request a response within 10 working days from receipt of this letter. Your response should also include the number and dates by model number imported, the dates of distribution in this country, the name and address of each United States' consignee, the number exported by model number, the amount by model number each United States' consignee received and your current inventory of each model number. Your reply should be addressed to:

Lawrence S. Blend, Compliance Officer
U. S. CONSUMER PRODUCT SAFETY COMMISSION
1708 Arvada Drive
Richardson, Texas 75081-2132

The Commission staff will make every effort to work closely and cooperatively with you to assure a successful corrective action plan which will protect the public while at the same time create a minimum of burden and inconvenience for your firm. If you have any questions or desire assistance in responding to this letter, you may contact Compliance Officer Lawrence Blend at 972-231-5023 (phone) and/or 972-231-5317 (fax).

Sincerely,

Larry G. Cornell Acting Director Western Region

Enclosures
Status Report Form
Information Disclosure Sheet
Examples of Notification Measures
CPSA and its Regulations
Lab report for samples 98-860-5670/1

Author: Pamela C. Major at PSC-HQ2

1/30/98 10:28 AM Date:

Priority: Normal

TO: Traci J. Williams, Ronald T. Reichel at CPSC-LSEL

CC: Larry S. Blend at CPSC-HQ1

Subject: PDP Conference Call Room 714

Electronic Resources Ltd. (478-0006)

The Preliminary Determination Panel will meet at approximately 10:45am Wednesday 2/4 in Room 714.

Ron, if you still have the samples please return them to me or the warehouse. We will call you on (301) 413-0189.

Be reminded that the scheduled time is not exact.

will look at today

2/23: Signed policieral - need final come greing

stock get find som fin lan

Author: Norvan K. Allen at \_psc-hq1

Date: 1/30/98 11:01 AM

Priority: Normal Receipt Requested

TO: Larry S. Blend at cpsc-hql Subject: Electronic Resources

Larry,- -

I talked to Sandra Driggers, our LA **Cus**toms contact about samples 98-860-5670/1, power strips entered by Electronic. She said Customs has seized these shipments at the request of UL for "Intellectual Property Rights" violations.

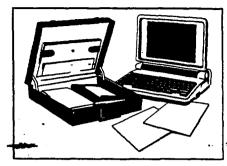
The Customs contact in LA for this seizure is Bruce Restre, (310) 514-6075.

Norvan

00

Bola approval? ) William Novam?

#### U.S. CONSUMER PRODUCT SAFETY COMMISSION 1708 Arvada Drive RICHARDSON, TEXAS 75081 (DALLAS SATELLITE OFFICE)



	Telephone Fax:	: (972) 231-5023 (972) 231-5317
•	-	
	From:	Lawrence S& Blend (Compliance Officer)
	Date:	1/29/98
	Subject:	Electronico Resources Ital. 98-860-5670/1
	Comments:	Basedupentle attorded, pluse suress The
D	Status	steet + Braft Case Opening Little submitted
المح	cc: nobr	le" on 11/27/97. Data search received 1/6/98
$\mathcal{O}_{\wedge}$	NOTE: IF	YOU HAVE ANY PROBLEMS WITH THIS TRANSMITTAL, PLEASE
	CONTACT T	HE PERSON LISTED ABOVE.
	NUMBER OF	pages transmitted: 5 + cover
	TO:	Dath Ma Pam Mayor
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	OFFICE:	CCA
	FAX NUMBE	R:
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THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL, AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION, OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE, AND RETURN THE ORIGINAL MESSAGE TO US AT THE ABOVE ADDRESS VIA THE U.S. POSTAL SERVICE.

Call Novan & rate and US Centra und tolding newbusine who on L 130. Novan w [ chark w | Customs + let me how

## HP OfficeJet Personal Printer/Fax/Copier

Fax Log Report for US CPSC Lawrence Blend 972-231-5317 Jan-29-98 04:20 PM

Identification	Result	Pages Type	<u>Date</u>	Time	Duration Diagnostic
Compliance	ок	06 Sent	Jan-29	04:18P	00:02:27 0025c6030022
7.2.0	· · · · · · · · · · · · · · · · · · ·				

vo,

PHONE: 619.578.3200 FAX: 619.546.5999

Web Site: erusa.com

January 16, 1998

U.S. Consumer Product Safety Commission Western Regional Office 600 Harrison Street, Room 245, San Francisco, CA 94107-1370 Attn. Lawrence S. Blend Compliance Officer

Mr Blend.

Reference is made to your letter dated Jan. 7, 1998 regarding your samples 98-860-5670/1.

We hereby confirm that the sampled lots are being exported to Mexico and that we can supply the appropriate exportation records as soon as you release the goods to us, so that we can export same to Mexico.

Regarding previous importation's of these products, these were supplied to us from China National Electronics import and export Zhejiang Co.

We can only assume that they are made to the same spec.'s as the sample lots, as we have not seen these units. We have purchased this product form China National as sampled and since we are dealing with a large and prestigious company owned by the Chinese Government we expect the products to come in as represented.

Since this incident has occurred we now know there could be a potential problem and I assure you that we will inspect any and all product that comes in from China National.

Sincerely,

ELECTRONIC RESOURCES LIMITED



# U. S. CONSUMER PRODUCT SAFETY COMMISSION **WESTERN REGIONAL OFFICE**

600 HARRISON STREET. ROOM 245, SAN FRANCISCO, CA 94107-1370 (415) 744-2966 FAX (415) 744-2962

ARIZONA ARKANSAS CALIFORNIA COLORADO HAWAE DAHO LOUISIANA

MONTANA NEW MEXICO NEVADA

January 7, 1998

Mr. Bernado Shteremberg, President Electronic Resources Limited 8605-Miralani Drive San Diego, California 92126

Dear Mr. Shteremberg: **DKLAHOMA** OREGON TEXAS

Reference is made to our telephone conversation on October 21, 1997 concerning the 4 & 6 outlet power strips with surge LITAH WASHINGTON protection, made in China, models PW-102 & PW-101 (our PACIFIC ISLANDS Samples 98-860-5670/1).

> During the telephone conversation you indicated that the sampled lots were intended for exportation to Mexico. Please supply us with written confirmation to this affect along with a copy of the applicable exportation records.

Also during the telephone conversation, you mentioned that the items had been previously imported by your firm and distributed in this country. Please inform us in writing whether these previous importations were made to the same specifications as the sampled lots and also supplied by the same Chinese firm, China National Electronics Import & Export Zhejiang Company. If not, please supply us with a 3 unit sample of each different item or if no sample is available a list of customers who received them by name, address, number of units received and date(s) received.

Once we receive your reply we shall be in a position to continue our review of this matter. If you have any questions or wish to discuss the matter, please do not hesitate to contact us. Thank you for your cooperation.

Singerely,

wrere 5. Bles Lawrence S. Blend

Compliance Officer

S. Consumer Product Safety Commission

1708 Arvada Drive

Richardson, Texas 75081-2132 972-231-5023 (voice)

972-231-5317 (fax)



### FOR OFFICIAL USE ONLY

bcc: LS Blend
Establishment file
Keven Barton
Larry Cornell
pam Major
Cathy Downs

bcc footnote: R/D reviewed, changed and or approved by Cuthy Downs on 1/7/98

Author: Larry S. Blend at cpsc-hq1

Date: 1/7/98 11:47 AM

Priority: Normal Receipt Requested

CC: Pamela C. Major at CPSC-HQ2, Traci J. Williams at CPSC-HQ2, Eric L. Stone at CPSC-HQ2,

Marc J. Schoem at CPSC-HQ2

TO: Catherine E. Downs at CPSC-HQ2

CC: Larry G- Cornell at CPSC-WRO, Keven J. Barton at cpsc-hql

Subject: Re: Electronci Resources Limited

Cathy: I shall prepare a draft letter to obtain more information about past importations and supply it to you for review.

I am unaware that the exportation of the sampled lots needs to be reported to the Mexican government. There has been no finding by the Commission that the Power strips & Surge Protectors are substantial Product Hazards. Therefore, the items are not in violation of the law at this time. If I am wrong, please let me know and also inform me who will write the Mexican government.

Thanks!

Reply Separator

Subject: Electronic Resources Limited Author: Catherine E. Downs at CPSC-HQ2

Date: 1/7/98 12:12 PM

After reviewing the information in the file, I am reluctant to forge ahead and ask the firm for a recall on previously imported products without getting further information. Based on our past experience with these types of products, we know that an importer can get what they believe is the "same product" from many different manufacturers. These products may be made in 10 small factories and each's quality control or techniques may be different. We would need to know if the previous imports were made by the same factory to the same specs. If their origin was different, then we'd need to evaluate samples of those surge protectors as well. You may already know some of this information but I did not find it available here. If the products that we tested are to be imported to Mexico we do need to let the Mexican Embassy know that the shipment is coming and what our findings were.



otay for Just 1-7-98

DRAFT

Mr. Bernado Shteremberg, President Electronic Resources Limited 8685 Miralani Drive San Diego, California 92126

Dear Mr. Shteremberg:

Reference is made to our telephone conversation on October 21, 1997 concerning the 4 & 6 outlet power strips with surge protection, made in China, models PW-102 & PW-101 (our samples 98-860-5670/1).

During the telephone conversation you indicated that the sampled lots were intended for exportation to Mexico. Please supply us with written confirmation to this affect along with a copy of the applicable exportation records.

Also, during the telephone conversation, you mentioned that the items had been previously imported by your firm and distributed in this country. Please inform us in writing whether these previous importations were made to the same specifications as the sampled lots and also supplied by the same Chinese firm, China National Electronics Import & Export Zhejiang Company. If not, please supply us with a 3 unit sample of each different item or if no sample is available a list of customers who received them by name, address, number of units received and date(s) received.

Once we receive your reply we shall be in a position to continue our review of this matter. If you have any questions or wish to discuss the matter, please do not hesitate to contact us. Thank you for your cooperation.

Sincerely,

Lawrence S. Blend

(O)

Compliance Officer
U. S. Consumer Product Safety Commission
- 1708 Arvada Drive
Richardson, Texas 75081-2132
972-231-5023 (voice)
972-231-5317 (fax)

#### FOR OFFICIAL USE ONLY

bcc: LS Blend

Establishment file

Keven Barton
Larry Cornell
pam Major
Cathy Downs

bcc footnote: R/D reviewed, changed and or approved by

Author: Larry S. Blend at cpuc-hql Date: 1/7/98 12:32 PM

Priority: Normal Receipt Requested

TO: Catherine E. Downs at CPSC-HQ2

CC: Pamela C. Major at CPSC-HQ2, Larry G. Cornell at CPSC-WRO

Subject: Letter to Electronics Resources Ltd.

Please review, change and/or approve the attached letter to the firm. .

Thanks!

#### DRAFT

Mr. Bernado Shteremberg, President Electronic Resources Limited 8685 Miralani Drive San Diego, California 92126

Dear Mr. Shteremberg:

Reference is made to our telephone conversation on October 21, 1997 concerning the 4 & 6 outlet power strips with surge protection, made in China, models PW-102 & PW-101 (our samples 98-860-5670/1).

During the telephone conversation you indicated that the sampled lots were intended for exportation to Mexico. Please supply us with written confirmation to this affect along with a copy of the applicable exportation records.

Also during the telephone conversation, you mentioned that the items had been previously imported by your firm and distributed in this country. Please inform us in writing whether these previous importations were made to the same specifications as the sampled lots and also supplied by the same Chinese firm, China National Electronics Import & Export Zhejiang Company. If not, please supply us with a 3 unit sample of each different item or if no sample is available a list of customers who received them by name, address, number of units received and date(s) received.

Once we receive your reply we shall be in a position to continue our review of this matter. If you have any questions or wish to discuss the matter, please do not hesitate to contact us. Thank you for your cooperation.

Sincerely,

Lawrence S. Blend
Compliance Officer
U. S. Consumer Product Safety Commission
1708 Arvada Drive
Richardson, Texas 75081-2132
972-231-5023 (voice)
972-231-5317 (fax)





bcc. LS Blend Establishment file Keven Barton Larry Cornell

pam Major
lathy Downs

bcc footnote: R/D reviewed, changed and or approved by

#### DRAFT

Mr. Bernado Shteremberg, President Electronic Resources Limited 8685 Miralani Drive San Diego, California 92126

Re: FW 98Electronic Resources Limited
4 & 6 outlet power strips with surge protection, made in China models PW-102 & PW-101

Dear Mr. Shteremberg:

The staff of the U.S. Consumer Product Safety Commission has completed its examination of the above power strips with surge protection sampled as 98-860-5670/1. These samples, as you know from a telephone conversation with Compliance Officer Lawrence S. Blend on October 21, 1997 were obtain from lots imported by your firm but intended for export to Mexico. During that same conversation you reported that the items have previously been imported by your firm and distributed in this country.

After careful consideration, the staff has made a preliminary determination that the above power strips with surge protection present a substantial product hazard as defined by section 15 of the Consumer Product Safety Act (CPSA), 15 U.S.C. 2064. Specifically, the items fail to conform to paragraphs 10.1.3, 16.7 and 20.1 of voluntary standard UL1363. The items have inappropriate wire gauge and the wiring is not mechanically secure. Grounding is poor. The poor grounding creates a potential electrocution hazard. The undersized wiring creates a fire hazard when used with high wattage appliances. See the attached Engineering report. We are aware of no injury or incidents involving these items.

The Commission staff welcomes and will give full consideration to any comments or additional information from you concerning our preliminary determination. The staff will meet with you as necessary to discuss your comments or corrective action.

The Commission staff requests that you take voluntary action to notify consumers and to recall or correct the hazardous units which are in the chain of distribution from your firm and in the possession of consumers in this country. If you agree to take voluntary corrective action, please submit a written corrective action plan describing the actions which you plan to take.

Section 1115.20(a) of the enclosed regulations on Substantial Product Hazard Reports, outlines the elements of an appropriate corrective action plan. The staff has also enclosed examples of recall actions taken by firms that you may find useful. The staff will review your plan promptly and discuss with you any suggestions it has or additional measures it believes Four Seasons General Merchandise should take.

Additionally, rather than the Commission unilaterally issuing a press release, the staff believes it would be appropriate for your firm and the Commission to issue a joint press release announcing the recall. The staff will work with you to develop and issue a mutually acceptable release.

A voluntary corrective action plan must include an agreement that the Commission may publicize the terms of the plan and inform the public of the nature and the extent of the alleged substantial product hazard. Please read carefully the enclosed document on "Information Disclosure" dated May 12, 1983. This document discusses the statutes and regulations which govern the Commission's disclosure of information and explains Commission staff's policy on the disclosure of information concerning product recalls and similar actions.

When the corrective action program begins, the Western Regional Office will monitor the progress of the corrective action. The staff requests that you provide monthly progress reports to the Western Regional Office, using the enclosed form.

Once agreement is reached on a corrective action plan and the plan is implemented, if appropriate, the staff will also investigate and assess whether it believes you have complied with the reporting requirements of Section 15(b) of the CPSA, 15 U.S.C. 2064(b). That section requires every manufacturer, distributor, and retailer of a consumer product who obtains information which reasonably supports the conclusion that the product contains a defect which could create a substantial product hazard, or creates an unreasonable risk of serious injury or death to immediately inform the Commission of the defect unless the firm has actual knowledge that the Commission has been adequately informed of the defect or the risk. See 16 C.F.R. Part 1115.

The CPSA prohibits the violation of the reporting requirement. Firms may be liable for a civil penalty of \$6,000 for each product involved up to a maximum of \$1.5 million for any related series of violations. Sections 15(b), 19(a)(4), 20 and 21 of the CPSA, as amended, 15 U.S.C. 2064(b), 2068(a)(4), 2069 and 2070, describe a manufacturer/importer's obligations to furnish information to the Commission and the penalties for failing to furnish such information.

If you receive any information concerning incidents, injuries, or information affecting the scope, prevalence or seriousness of the defect or hazard, you are required to report that information to this office immediately. Additionally, if you receive information which might indicate that your corrective actions are not satisfactory in eliminating the defect or hazard or that the effectiveness of the corrective action program is less than what has been reported, you must report that information to the Western Regional Office.

We request a response within 10 working days from receipt of this letter. Your response should also include the number and dates by model number imported, the dates of distribution in this country, the name and address of each United States' consignee, the number exported by model number, the amount by model number each United States' consignee received and your current inventory of each model number. Your reply should be addressed to:

Lawrence S. Blend, Compliance Officer U. S. CONSUMER PRODUCT SAFETY COMMISSION 1708 Arvada Drive Richardson, Texas 75081-2132

The Commission staff will make every effort to work closely and cooperatively with you to assure a successful corrective action plan which will protect the public while at the same time create a minimum of burden and inconvenience for your firm. If you have any questions or desire assistance in responding to this letter, you may contact Compliance Officer Lawrence Blend at 972-231-5023 (phone) and/or 972-231-5317 (fax).

Sincerely,

Larry G. Cornell Acting Director Western Region

Enclosures

Status Report Form Information Disclosure Sheet Examples of Notification Measures CPSA and its Regulations Lab report for samples 98-860-5670/1



# FOR OFFICIAL USE ONLY

bcc: Establishment file
Pam Major
Larry Cornell
Keven Barton
Larry Blend
Norvan Allen
Mike Krause
Roger Burrows

bcc footnote: R/D reviewed, changed and/or approved by Pam Major on

1.4

PSH pioressed ?

Author: Larry S. Blend at psc-hql

Date: 10/21/97 1:17 PM

Priority: Urgent Receipt Requested

TO: Keven J. Barton at cpsc-hql, Michael P. Krause at cpsc-hql,

Larry G. Cornell at CPSC-WRO, Pamela C. Major at CPSC-HQ2, Norvan K. Allen at cpsc-hq1 Subject: 98-860-5670/1: Power cords

Today, I received a phone call from Bernardo Shteremberg, President of Electronic Resources Limited, 8685 Miralani Drive, San Diego, Ca. 92126 (619-578-3200). This firm is listed as the importer of record by Customs for the above samples.

I explained to Mr. Shteremberg that we were in the process of determining whether the cords present fire and/or electric shock hazards. Mr. Shteremberg informed me that the sampled shipment was imported for the purpose of exporting it to a customer in Mexico. I asked him if Customs was aware of this fact. He said he did not think so. I advised him to have his broker contact Customs and explain the situation.

In answer to my question, Mr. Shteremberg, reported that he has in the past imported these cords and distributed them in the USA. I told him in reply that we still, therefore, would determine whether the cords were hazardous and inform him of the results.

Keven/Mike: You may wish to alert Customs that the firm claims the sampled shipment is for export only to Mexico.

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# News from CPSC

## **U.S. Consumer Product Safety Commission**

Office of Information and Public Affairs

Washington D.C. 20207

For Immediate Release June 2, 1998 Release # 98-117 Contact: Jane Francis (301) 504-0580 Ext. 1187

CPSC, Electronic Resources Ltd. Announce Recall of Power Strip Surge Protectors

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Electronic Resources Ltd. of San Diego, Calif, is recalling about 5,000 power strip surge protectors. The power strips have undersized and loose wires and poor grounding, presenting fire, shock and electrocution hazards to consumers.

CPSC and Electronic Resources Ltd. are not aware of any injuries involving these power strips. This recall is being conducted to prevent the possibility of injury.

There are two models of power strips being recalled: model PW-101 and model PW-102. Model PW-101 has six outlets and Model PW-102 has four outlets. There is no labeling on the power strips, but they are 6 feet long and they are made of a light tan metal with black outlets and power cords. The power strips were sold in green cardboard boxes with black lettering that reads in part, "ER...POWER STRIP...MODEL...6FT POWER CORD...HECHO EN CHINA." A picture of the power strip appears on the box.

Small electronic parts stores in Arizona, California, Texas and Washington sold the power strips from May 1993 through March 1998 for about \$4.

Consumers should stop using the recalled power strips immediately. To receive a refund, consumers should return the power strips to the store where purchased or to the company. Consumers should call Electronic Resources Ltd. at (800) 795-0050 between 8 a.m. and 5 p.m. PDT Monday through Friday for instructions on returning the power strips to the company or for more information about this recall.

U.S. Customs alerted CPSC to this product hazard.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at http://www.cpsc.gov or via Internet gopher services at gopher.cpsc.gov. Consumers can report product hazards to info@cpsc.gov. To establish a link from your web site to this press release on CPSC's web site, create a link to the following address: http://www.cpsc.gov/cpscpub/prerel/prhtml98/98117.html.

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